

## HOW TO DOWNLOAD, SAVE, AND PLAY YOUR DIGITAL FILE

### WHAT FILE SHOULD I DOWNLOAD?

- Digital DVD
  - For computers only
  - For faster internet connections
  - Larger files with DVD chapters; needs special software to open
- Simple Video Files
  - For slower internet connections
  - For computers, iPads/tablets
  - Simpler to use

How to download and find a file on an iPhone or iPad — <https://www.businessinsider.com/where-are-downloads-on-ipad>

### DOWNLOADING TROUBLESHOOTING:

- 1) Don't use wifi; connect directly to your modem with an ethernet cable.
- 2) Turn off anything that is using internet in the background (backup programs, virus scan).
- 3) Make sure nobody in your house is using wifi for streaming.
- 4) Download one file at a time and let it finish downloading before downloading the next file.
- 5) Download the "simple video files" version if you have a slow connection.
- 6) If the file fails to download, please wait an hour or until a different part of the day to download again so the same issue doesn't occur because of heavy local internet traffic or other local issue.

### HOW TO OPEN A ZIP FILE:

How to open a zip file on Android, Windows, or Mac (NOTE: for iPhone or iPad, use next link; you do NOT need a 3<sup>rd</sup> party app — <https://www.hellotech.com/guide/for/how-to-open-a-zip-file-windows-mac-iphone-android>

How to save a zip file on iPhone or iPad — <https://osxdaily.com/2020/03/09/how-unzip-files-iphone-ipad/>

### HOW TO PLAY YOUR DIGITAL FILE:

You have two different options for viewing:

#### **1) Simple Digital File (for slower connections, for Android and iOS):**

Once unzipped, your digital file is an mp4 that can be played by simply double clicking. These files will play on a tablet or computer.

#### **2) Full Functioning Digital DVD (for faster connections, for computers only — will NOT work on Android or iOS):**

***PLEASE FOLLOW THESE INSTRUCTIONS TO PLAY. DO NOT TRY TO DOUBLE CLICK FILES IN THE FOLDERS.***

**FOR MAC:**

- 1) Open DVD player app (this app still exists — Apple has just hidden it in Catalina. Use your Find file - command F - and type in “DVD Player”).
- 2) Go to File menu — Choose open DVD media.
- 3) Find the folder called Video\_TS.
- 4) Select the folder (don't double click, just make it dark by clicking on it once), and click choose.
- 5) You should get a pop-up that allows you to choose Beginning of Disc. If that doesn't appear, choose GO menu “beginning of disc.”

**or**

- 1) To play VIDEO\_TS files, you need to download and install a VLC player. Click to download VLC player for Mac. <http://www.videolan.org/vlc/>
  - 2) Open VLC media player, click File -> Open File. Find the VIDEO\_TS folder on your computer, select it, and click OK.
- Tip: Make sure all contents in VIDEO\_TS are saved in the same folder on your computer.

**From there you can use the DVD player controller to select menu, fast forward, rewind, pause, etc.**

**FOR WINDOWS:**

- 1) To play VIDEO\_TS files, you need to download and install a VLC player. Click to download VLC player for windows. <http://www.videolan.org/vlc/>
  - 2) Open VLC media player, click File -> Open Directory. Find the VIDEO\_TS folder on your computer, select it, and click OK.
- Tip: Make sure all contents in VIDEO\_TS are saved in the same folder on your computer.

**FOR WINDOWS 10:**

- 1) To play VIDEO\_TS files, you need to download and install a VLC player. Click to download VLC player for windows. <http://www.videolan.org/vlc/>
- 2) Click Media at the top left of the VLC window to open that menu.
- 3) Select the OPEN FOLDER options.
- 4) Select the VIDEO\_TS folder to import into VLC.
- 5) Press the SELECT FOLDER button, then click the play button.

**Tip: Make sure all contents in VIDEO\_TS are saved in the same folder on your computer.**