

HOW TO DOWNLOAD, SAVE, AND PLAY YOUR DIGITAL FILE

How to download and find a file on an iPhone or iPad — <https://www.businessinsider.com/where-are-downloads-on-ipad>

DOWNLOADING TROUBLESHOOTING:

- 1) Don't use wifi; connect directly to your modem with an ethernet cable.
- 2) Turn off anything that is using internet in the background (backup programs, virus scan).
- 3) Make sure nobody in your house is using wifi for streaming.
- 4) Download one file at a time and let it finish downloading before downloading the next file.
- 5) If the file fails to download, please wait an hour or until a different part of the day to download again so the same issue doesn't occur because of heavy local internet traffic or other local issue.

HOW TO OPEN A ZIP FILE:

How to open a zip file on Android, Windows, or Mac (NOTE: for iPhone or iPad, use next link; you do NOT need a 3rd party app — <https://www.hellotech.com/guide/for/how-to-open-a-zip-file-windows-mac-iphone-android>

How to save a zip file on iPhone or iPad — <https://osxdaily.com/2020/03/09/how-unzip-files-iphone-ipad/>

HOW TO PLAY YOUR DIGITAL FILE:

Simple Digital File (Can be used on Computer, Android and iOS):

Once unzipped, your digital file is an mp4 that can be played by simply double clicking. These files will play on a tablet or computer.